#### Request for Proposal Number: <u>04-03</u>

#### **Acknowledgment of Addenda**

The undersigned acknowledges receipt of the following addenda to the bidding document:

# THE COMPLETED ACKNOWLEDGEMENT OF ADDENDA FORM SHOULD BE RETURNED WITH BID RESPONSE PACKAGE: NOT SENT TO RIPTA SEPARATELY

ADDENDUM NO. 1 DATED: September 18, 2003,
NOTE: Failure to acknowledge receipt of all addenda may cause the bid to be considered non-responsive to the solicitation. Acknowledged receipt of each addendum must be clearly established and included with the bid.
Name of Bidder
Street Address
City, State, Zip
Signature of Authorized Official
 Date

#### Request for Proposals Number 04-03

Addendum No. 1

Date: September 18, 2003

Attached Please find the following:

Minutes of Pre-Proposal Meeting held on September 12, 2003.

Revised sections of the specifications. It should be noted that the only revisions are the sections listed in the revisions. All other sections remain unchanged.

NOTICE: The deadline for submitting technical questions is Wednesday, September 24, 2003 at 1:00 p.m. No technical questions will be considered after this date.

# Request for Proposals Number 04-03 Pre Proposal Meeting September 12, 2003

The meeting came to order at 1:02p.m. Michael J. McGrane, RIPTA Contract Manager welcomed all those present. Mr. McGrane introduced RIPTA Personnel present. Please refer to the attached Sign-in Sheet for a list of attendees. Mr. McGrane gave a brief background of the specifications for the Proposal Package and the purpose of this meeting. Mr. McGrane asked those present to identify themselves when asking questions. Following is a summary of the meeting.

Michael M<sup>c</sup>Grane cautioned prospective Proposers to be diligent when completing the required forms, to pay attention to the details such as the required number of copies needed. Vendors need to submit the required forms listed in the Proposal Package on page 46. The RFP scope of work also lists other required submissions; which must also submitted as part of the Proposal Response. Vendors having difficulty completing the required forms are encouraged to contact the Michael McGrane for guidance.

The meeting was opened to questions from the various participants:

Ms Sherry Petrucci of Total Communications raised the following questions:

➤ The specifications require two fiber connectors. Are they single or multinode connectors?

#### Ms. Kirsten Streker, RIPTA: Multi-node.

➤ The RIde System Equipment List includes a CPU 64 not large enough for all the telephones listed.

#### Ms. Kirsten Streker, RIPTA: This will be answered through an addendum

➤ The current Middletown System has four lines, but you have requested an extra 4 port line cards, do you want this cards.

#### Ms. Kirsten Streker, RIPTA: Yes.

Page 81 Section B1 of the specifications discusses Supervisor Training. Do you want this training conducted in one session or multiple sessions?

#### Ms. Kirsten Streker, RIPTA: One session.

Is the Option card listed on page 89 of the specs needed?

#### Ms. Kirsten Streker, RIPTA: NO.

# Request for Proposals Number 04-03 Pre Proposal Meeting September 12, 2003

➤ Is there any equipment missing from the equipment list on page 95 section A11 of the specifications.

Ms. Kirsten Streker, RIPTA: The equipment list will be checked; any corrections will be made through an addendum.

Is the software version 5.2F9 correct?

#### Ms. Kirsten Streker, RIPTA: Yes.

➤ How will RIPTA respond to questions?

Mr. Michael McGrane, RIPTA: All technical questions must be submitted in writing to me. They will be answered through the formal addendum process. This pre proposal meeting is the proper format for these questions. Proposers should have minimal questions to be answered after the pre-proposal meeting.

#### Mr. William Hurley, EBS/Econotel raised the following questions:

What do you want the proposers to do for battery backup of the system?

Ms. Kirsten Streker, RIPTA: RIPTA will provide a Personal Computer and Uninterruptible Power Supply for both sites. Proposers are required to submit the specifications for the equipment needed as part of their proposal.

➤ It appears that you may need any extra cabinet, power supply and associated cabling. For the 269 Melrose Street location, could you please advise?

Ms. Kirsten Streker, RIPTA: The equipment list will be checked and any amendments will be issued through an addendum

There are six IP phones being removed, from what location?

Ms. Kirsten Streker, RIPTA: The RIde Building.

#### Mr. Kevin Silverira of American Tele-Connect raised the following questions:

Where can the contact information be found?

#### Mr. Michael McGrane, RIPTA: On page 3 of the RFP.

Do you plan a T-1 or an IP network?

# Request for Proposals Number 04-03 Pre Proposal Meeting September 12, 2003

#### Ms. Kirsten Streker, RIPTA: A T-1 Point to Point

> Do you have current passwords for the current systems?

#### Ms. Kirsten Streker, RIPTA: Yes.

> Will you consider a five-year maintenance agreement as an alternative to the one-year with four options?

Mr. Michael McGrane, RIPTA: Not at this time.

There being no further business, the meeting adjourned at 1:45 p.m.

Respectfully submitted Michael J. M<sup>c</sup>Grane Contracts Manager.

#### 265 Melrose Street Providence, RI 02907

## **Request for Proposal Number <u>04-03 REVISIONS</u>**

### B. REVISED RIde Telephone System Equipment List

QUANTITY	DESCRIPTION	
2	Cabinet (RIde and Main Site)	
2	Axxess Power Supply – 9 amp (RIde and Main Site)	
1	Card Cabinet Expansion Cable (Main Site)	
1	Call Processing Card (RIde)	
1	CPC 128 License (RIde)	
1	Networking License for 128 (RIde)	
1	Automatic Call Distribution Feature (RIde)	
1	Remote Automatic Call Distribution Feature (RIde)	
1	System OAI Events Feature (RIde)	
1	System OAI Third Party Call Control Feature (RIde)	
3	DKSC 16 Digital Station Card (RIde)	
2	LSC 4-Circuit Loop Start Card (RIde)	
1	LSDC 4-Circuit Loop Start Daughter Card (RIde)	
2	T1/E1/PRI Card (Main Site and RIde)	
2	PRI Security PAL (Main Site and RIde)	
1	CT Gateway (Main Site)	
1	Multinode Awareness Upgrade (Main Site)	
1	Switch Transceiver Serial to IP (Main Site)	
2	Media Converter Fiber to PRI (Main Site and RIde)	
2	Reporter Pro Supervisor License (RIde)	
10	8560 – 6 Line Display (Rlde)	
25	8520 – 2 Line Display (Rlde)	
11	Headsets-Plantronics H51N Supra (RIde)	
11	Headsets Plantronics H81N TriStar (Rlde)	
1	4 Port VM Add (Main Site)	

265 Melrose Street Providence, RI 02907

### Request for Proposal Number <u>04-03 REVISIONS</u>

# XXXIV. SPECIFIC REQUIREMENTS FOR THE TELEPHONE SYSTEMS MAINTENANCE

The Rhode Island Public Transit Authority (RIPTA) is seeking qualified vendor(s) to maintain and replace parts and accessories, when needed, with new or manufacturer authorized refurbished telephone system parts and telephone system accessories in accordance with each telephone systems manufacturer. The vendor(s) will be responsible for the addition and removal of requested telephone lines and or data cabling, and provide written certification for all data cabling. The vendor(s) will also be responsible for making necessary Telephone System programming changes as needed or requested. The vendor(s) will maintain the equipment specified below.

#### **EXISTING EQUIPMENT BROKEN DOWN BY LOCATION**

# <u>REVISED 265 Melrose Street (Main Site)</u> - Inter-Tel Axxess Telephone System with Voice Mail and ACD

- 1 Inter-Tel Axxess CPU 512, Axxess 5.2 / 125 Unit Networked PAL
- 3 Cabinets
- 2 Axxess 9-amp Power Supply
- 1 Axxess 6-amp Power Supply
- 1 Axxess Options Card
- 1 Networked Clock Card
- 8 Axxess (DKSC-16) Circuit Cards (changed quantity)
- 8 LSC-4 Circuit Loop Start Trunk Cards
- 7 LSC Daughter Cards
- 1 Single Line Card (8 port)
- 1 125 Unit Networked PAL
- 1 IP Keyset Card (8 ports)
- 2 PCDPM
- 1 Modem Kit
- 1 T1/E1 Card
- 1 Adtran (TSU120 T1 DSU/CSU with V.35/DSX-1)
- 1 Uninterruptible Power Supply

#### ACD

ACD Server Module Reporter Pro

Auto Reporter

#### 265 Melrose Street Providence, RI 02907

### Request for Proposal Number <u>04-03 REVISIONS</u>

#### Inter-Tel Telephones

122 Executive Display Phones

16 Standard Display Phones

10 Basic Display Phones

6 IP Phone Plus Terminals

1 DSS/BLF Display

Axxessory Talk 4 Port Voice Mail with 486 PC Platform – OS2 Microcall Call Accounting Software
This telephone system uses multiple paging zones

265 Melrose Street Providence, RI 02907

## Request for Proposal Number <u>04-03 REVISIONS</u>

#### XXXVII. REVISED PROPOSAL PRICE SUBMITTAL WORKSHEETS

No changes or substitutions will be accepted.

A. Ride Integrated Telephone System Equipment Price List

QTY	Inter-Tel	PECCULATION	Unit	Extended
-		DESCRIPTION	Price	Price
2	550.1300	Cabinet (RIde and Main Site)		
2	550.0110	Axxess Power Supply – 9 amp (RIde and Main Site)		
1	813.1576	Card Cabinet Expansion Cable (Main Site)		
1	550.2030	Call Processing Card (Rlde)		
1	840.0090	CPC 128 License (RIde)		
1	840.0018	Networking License for 128 (RIde)		
1	840.0041	Automatic Call Distribution Feature (RIde)		
1	840.0048	Remote Automatic Call Distribution Feature (RIde)		
1	840.0050	System OAI Events Feature (RIde)		
1	840.0051	System OAI Third Party Call Control Feature (RIde)		
3	550.2255	DKSC 16 Digital Station Card (RIde)		
2	550.2300	LSC 4-Circuit Loop Start Card (RIde)		
1	550.2301	LSDC 4-Circuit Loop Start Daughter Card (RIde)		
2	550.2740	T1/E1/PRI Card (Main Site and RIde)		
2	827.8877	PRI Security PAL (Main Site and RIde)		
1	828.1523	CT Gateway (Main Site)		
1	550.6201	Multinode Awareness Upgrade (Main Site)		
1	901.3905	Switch Transceiver Serial to IP (Main Site)		
2	900.7602	Media Converter Fiber to PRI (Main Site and RIde Location)		
2	550.6106	Reporter Pro Supervisor License (RIde Location)		
10	550.8560	8560 - 6 Line Display (Rlde)		
25	550.8520	8520 - 2 Line Display (Rlde)		
11	900.9684	Headsets-Plantronics H51N Supra (RIde)		
11	900.9625	Headsets Plantronics H81N TriStar (RIde)		
1	550.5209	4 Port VM (Main Site)		
	•	Labor – Includes installation, training and configuration		
		TOTAL PROJECT COST AS SPECIFIED		